

It was late at night and Smartie the penguin was WIDE awake... He was too excited to sleep because tomorrow was his birthday. He was really hoping to be given a new tablet! The big day came and Smartie had really enjoyed his birthday party. He had saved his most exciting looking present until the end.

"Oh I really hope this is a tablet of my own!" he thought as he began to open it.



Smartie tore off the wrapping paper in a hurry! Mummy and Daddy Penguin had bought him a brand new tablet. Just what he wanted!

> "Oh! Thank you, thank you, thank you!"

Smartie's parents enjoy using the internet and are always there to help Smartie.

Smartie was allowed to play a game on his tablet once in the morning and once in the afternoon.

Mummy Penguin helped Smartie to find his favourite game and he was off!





Everything was going well and Smartie was having a super time when all of a sudden... something very strange happened.

A picture popped up on to the screen. It was colourful and Smartie didn't know what to do.

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"How annoying!" said Smartie. "I'm in the middle of my game. I know, I'll get rid of the picture by tapping on the red cross."



Smartie tapped the red cross, but an even bigger picture appeared. "Hold on," said Smartie. "I don't remember entering any competitions. Did I spend some money by accident? I know that can happen sometimes. I hope mummy and daddy won't be upset."



Can you help Smartie make the right decision?

Should he try to fix the problem by himself and get rid of the picture again, or should he ask his parents for help?





"Help!" cried Smartie. "Daddy, mummy, please help me! Something has gone terribly wrong. I pressed a button and now there's a funny picture on my screen and I don't know what it means."



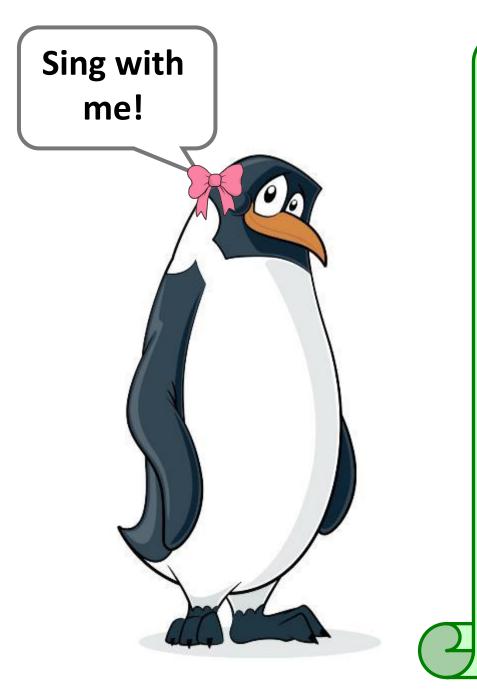
"Well done Smartie," said Daddy Penguin.

"What a SENSIBLE little penguin you are!

Well done for coming to tell us and not trying to fix it by yourself again."



Mummy Penguin was so pleased with what Smartie had done, she taught him a song to help him make sensible choices on the internet in the future...



Before you tap and click...

You need to stop and think...

And TELL someone!







Mummy Penguin **deleted** the picture that had popped up and Smartie continued to play on his tablet.



The next morning, Smartie rushed downstairs to play a game online. Daddy Penguin was already up and about, reading his newspaper in the kitchen.

Smartie went on to the internet but something had changed.



This wasn't right! Smartie was very confused... "Hang on a minute," he thought to himself, "I know what has happened! My big brother Bertie has been using my tablet without asking me!"



Smartie knew that this was a website for much older children and wasn't sure what he might see. He thought that he *might* know what to do to find his favourite game, and which buttons to press, but on the other hand he wasn't too sure.





What should Smartie do?

Should he try to find the right website by himself or should he ask for help?





Let's help Smartie to make the right decision by singing Mummy Penguin's song! One, two, three...



Before you tap and click...

You need to stop and think...

And TELL someone!







"Help!" shouted Smartie. "Mummy, daddy, please help me. I'm trying to find my game but Bertie changed it! "



"Smartie," replied Mummy Penguin, "you are a SUPERSTAR! You did just the right thing by asking for help and not trying to find the website by yourself."



Mummy Penguin helped Smartie get back to his game and everything was fine again.

Later on that afternoon...

Can you guess what Smartie was doing? That's right! Smartie was back playing online with his friends, trying to get to the top of the leader board. He was getting better and better at his favourite game.



All of a sudden, the other players started saying unkind things and being mean to Smartie's friend Percy. One player said "you're not very good at this game, are you?"





The other player continued to talk. "I don't want you playing our game anymore" they teased. Percy quickly left the game and Smartie felt sad. He didn't understand why they were being mean to Percy. 27

## What should Smartie do?

Should he just ignore the messages and do nothing or should he tell mummy and daddy instead?





Let's help Smartie to make the right decision by singing his special song! One, two, three...



Before you tap and click...

You need to stop and think...

And TELL someone!

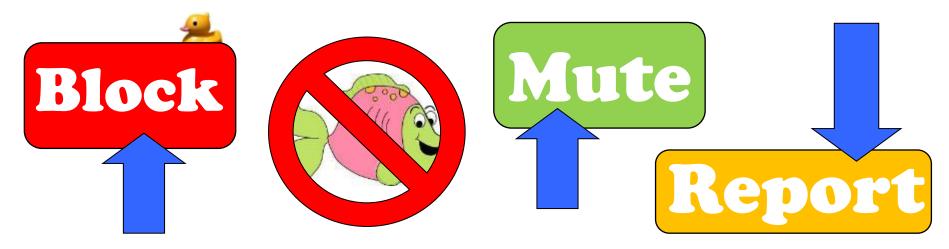


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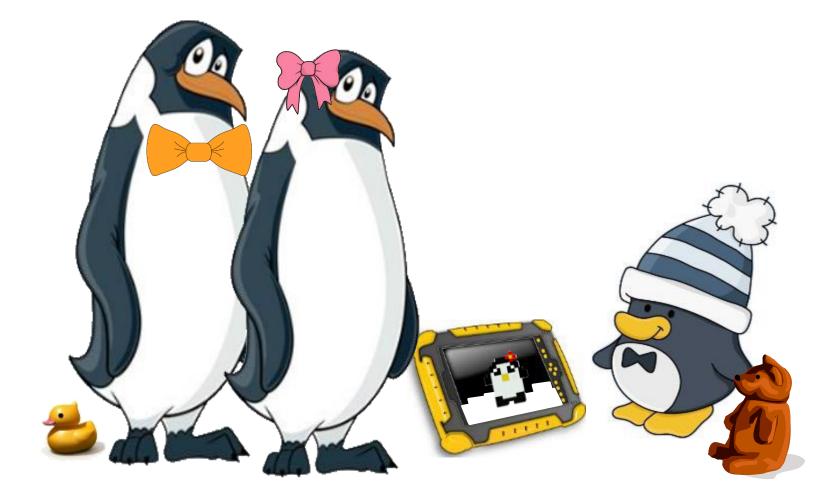


"Daddy Penguin! Mummy Penguin!" called Smartie.

"The other players are being mean to Percy and not letting him join our game. What shall I do?" "Oh Smartie, you have been so SENSIBLE," said Daddy Penguin. "Unfortunately not everyone is nice on the internet and sometimes other players can say mean things. If this happens to you or one of your friends then you should always tell us as there are lots of buttons to help you; block, report and mute.



Remember it is just as important to be nice to someone online as it is in the real world. We want everyone to feel welcome and happy when using the internet." From that day on, Smartie the penguin always knew how to be safe when using his tablet and playing on the internet!



If anything happened that made him feel worried, upset or confused he didn't try to fix things by himself...

You can't play anymore!



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He stopped...

thought about what to do...

and always asked an adult for help.





Before you tap and click...

You need to stop and think...

And TELL someone!

## Smartie's message to you

I am very lucky because I have mummy and daddy penguin to help me! But who can help you?



